



ROLLITERRA™

ROBOTIC VACUUM

USER MANUAL





www.rollibot.com

Customer Service: 1-844-585-6295

Dear RolliTerra Owner,

Welcome to the new age of cleaning!

The RolliTerra is an intelligent vacuum cleaner that uses the latest technology to improve your quality of life. We've designed RolliTerra to be easy to use in your home, office, or just about anywhere else that can use a little bit of tidying up. Its low-profile design means it can easily clean under furniture or other hard to reach places.

Our latest edition includes highly advanced tracking technology so your RolliTerra can find its charging station and automatically charge. We've also provided a remote control to ensure you have complete command of your RolliTerra.

The RolliTerra is designed for indoor use and can be used to clean floor surfaces such as:

- Hardwood
- Linoleum
- Tile
- Low-to-medium pile carpets

Thank you for being a part of the Rollibot family!

— The RolliBot Team

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Section 1. Safety Warnings & Guidelines

This user manual will guide you through the functions and usage of your RolliBot RolliTerra. It is important that you follow all instructions and regard all notes that appear throughout this manual. Consult this manual before you attempt to use your RolliBot RolliTerra. If you have questions not answered by this manual or are in need of repair or non-routine service, contact RolliBot customer service at 1-844-585-6295. Before contacting customer service, please have your model/serial number and purchase information ready as any of these may be needed during the call. This information may be recorded below

1.1 Safety Warnings

When reading this manual, note these icons:



Notes with this icon **MUST** be read, understood, and obeyed to prevent injury or damage etc.



Notes with this icon include relevant information.



Overall Usage

- Always turn the RolliTerra off before transporting.
- Before using the RolliTerra, remove all objects which may easily sustain or cause damage if bumped such as glass decor, loose fabrics like rug tassels or edges, pet food containers, etc.
- Clean the outside with dry, non-abrasive cloth only. Do not spray water or liquids onto the RolliTerra.
- Do not insert objects into the RolliTerra or allow the RolliTerra to clean up near any part of your body.
- Do not leave children or animals unsupervised around the RolliTerra.
- Do not place the RolliTerra near any source of significant heat or combustible materials including but not limited to lighters, matches, open flames, heaters, or flammable liquids.
- Do not use the RolliTerra on any other surface besides flooring.
- Do not use the RolliTerra on shag, high pile carpet, tassels, or fabric with loose edges.
- Do not use this device to clean up anything that is burning or smoking.
- Do not use this device to clean up bleach, paint, or other chemicals, or anything wet.
- Remove all objects which may easily cause damage if cleaned up by the RolliTerra or entangled in its brushes including but not limited to small metal objects like nails and screws, and cords/wires.
- RolliTerra is for indoor use only.
- RolliTerra is not a toy. Do not sit or stand on any part of the device.
- Use a physical barrier to prevent access to balconies to ensure safe operation.



Battery & Charging

- Always disconnect the RolliTerra from the charger before cleaning.
- Always keep the area around the charging base open. The RolliTerra cannot automatically charge if it cannot find its charging base.
- Before storing, fully charge the RolliTerra to prevent battery over-discharge due to non-use.
- Charge indoors only.
- Cover the RolliTerra to protect it from dust. Do not store in a dusty environment as, with all electronic devices, dust may cause damage over time.
- Do not use a charger with a damaged cord or plug.
- If storing for more than one month, discharge and recharge the battery every three months.
- If the charging port is damp or obstructed, do not use it.
- If you misplace your charger and/or charging base, please visit www.rollibot.com for a replacement.
- It is recommended to charge the battery at least 12 hours before using the RolliTerra for the first time. Batteries perform best after several full charge/discharge cycles.
- Keep the charging environment clean and dry.
- Never handle chargers with wet hands.
- Please ensure the charger is fully inserted and/or connected to the wall outlet before charging. Improper insertion may result in electric shock, short circuiting, smoke, or fire.
- Refer any non-routine battery maintenance to RolliBot.
- Regularly wipe the front charging contact of the charging base to ensure proper charging.
- RolliTerra may not be used with any type of power converter.
- Store the RolliTerra indoors at a dry and stable temperature. Do not store in an unheated garage, shed, or other location with extreme temperature fluctuations.
- Use only the battery included in the original packaging or received from RolliBot as a replacement.
- Use only the charger included in the original packaging or received from RolliBot as a replacement.

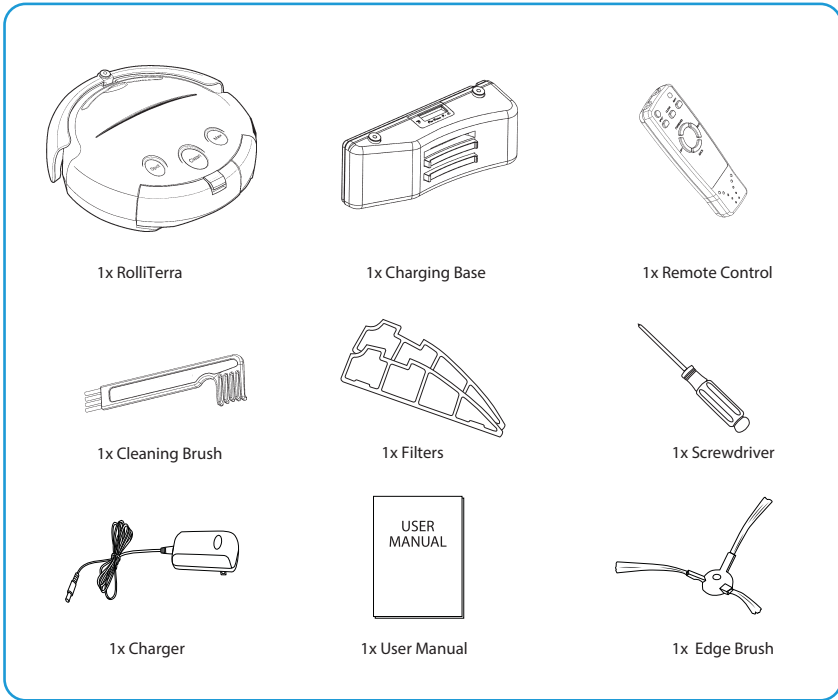
1.2 Disposal at End-of-Life

This product must not be disposed of by incineration, landfilling, or mixing with household trash. Improper disposal of the battery contained within this product may result in the battery heating up, rupturing, or igniting which may cause serious injury. The substances contained inside the battery present chemical risks to the environment. The recommended disposal for any RolliBot RolliTerra at its end-of-life is to dispose of the entire unit at or through an e-Waste recycling center, program, or facility. Local regulations and laws pertaining to the recycling and disposal of lithium ion batteries and/or products containing them will vary according to country, state, and local governments. You must check laws and regulations corresponding to where you live in order to properly dispose of the battery and/or unit. It is the user's responsibility to dispose of their waste equipment properly with accordance with local regulations and laws.

For additional information about where you should drop off your batteries and electrical or electronic waste, please contact your local or regional waste-management office, your household waste disposal service, or your point-of-sale.

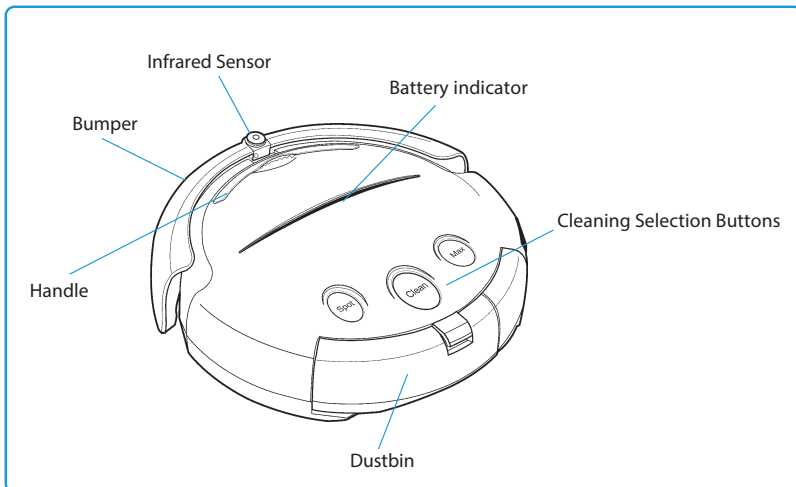
Section 2. Parts & Assembly

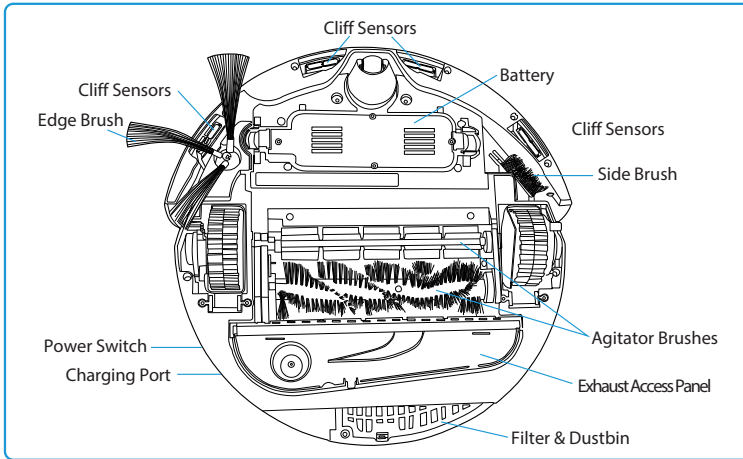
2.1 Box Contents



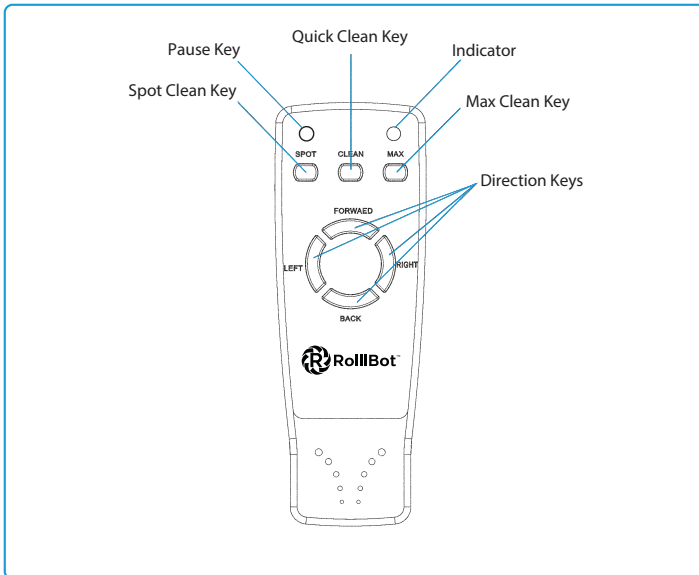
 *The RolliTerra's filter, battery pack and brushes come preinstalled.*

2.2 Components Overview






2.3 Remote Control Overview



 The remote control uses 2 AAA standard and rechargeable batteries. Remote batteries not included.

2.4 Battery Information

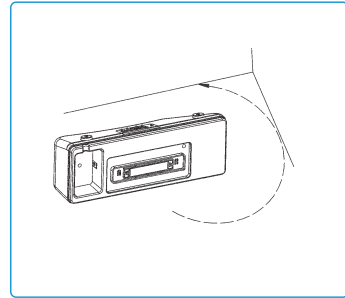
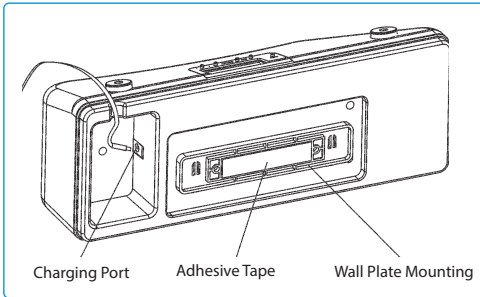
The RolliTerra comes with a 1700mAh capacity Nickel Metal Hydride (NiMH) rechargeable battery and, when properly cared for, has a 4-5 hour charging time. It must be installed before proceeding.

-  • Before storing, fully charge the RolliTerra to prevent battery over-discharge due to non-use.
- Use only the battery included in the original packaging or received from RolliBot as a replacement.
- Refer any battery maintenance to RolliBot.

Section 3. Initial Setup

Before your RolliTerra can be used, some assembly and charging is needed. See the following images and instructions.

3.1 Charging Base Assembly & Setup



Step 1. Place the charging base on a flat, level area on the floor.

Step 2. Turn the charging base around so that its back faces the wall.

Step 3. If desired, use the compartment on the back to manage the charger's cords. Additionally, you may peel off the sticker on the back or use screw (not included) to securely fasten the charging base to the wall.

Step 4. Plug the charger into the wall then plug the other end into back of the charging base. When on, the charging base's screen will display a time and other settings.

Step 5. To begin setting the time, press the clock key then use the + and – keys to select the hour.

Step 6. Press the clock key then use the + and – keys to select the minute.

Step 7. Press the clock then use the + and – keys to select the day of the week. When adjusting day of the week, + means forward one day while – means back one day.

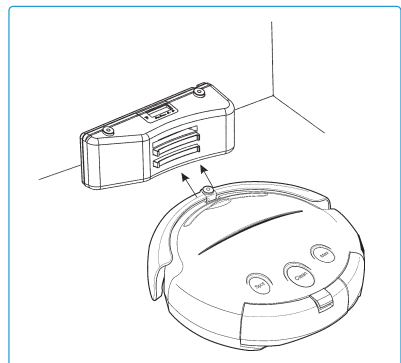
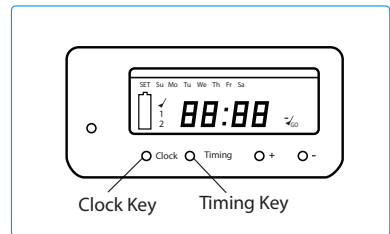
Step 8. Press the clock key to confirm otherwise the procedure will time out after about 7 seconds. A "CLK" will display on screen to confirm the current time has been set.

 *If the charger is disconnected from the base, the time will reset.*

3.2 Charging for the First Time

Before using your vacuum for the first time, it must be charged. See the following images and instructions. Charge according to these instructions, otherwise the battery may sustain damage.

Step 1. When charging for the first time, place the RolliTerra in front of the charging base, making sure that the pegs on the front of the unit touch the silver plates on the front of the charging base.



Step 2. Allow up to 12 hours for the RolliTerra to charge. If the RolliTerra is charging while on, the battery indicator on top of the vacuum and the battery icon on the base will blink. If charging while off, only the battery icon will blink.

Step 3. When the RolliTerra is fully charged, the battery indicator and/or icon will stop blinking and remain on. Turn off the RolliTerra if it will not be used immediately.



- After the initial charge, the charging time is approximately 4-5 hours. Charging longer may affect battery life.
- Batteries perform best after several full charge/discharge cycles.
- If the RolliTerra doesn't charge, check that the charger is connected securely.

Section 4. How the RolliTerra Cleans

4.1 Navigation & Movement

The RolliTerra can be used for cleaning various surfaces including but not limited low pile carpet (0.5in or 1.5cm), wood or laminate flooring, linoleum, and ceramic tile etc. in indoor environments. Using multiple sensors, the RolliTerra analyzes surroundings to determine how best to cover every part of the floor. The RolliTerra uses these same sensors to navigate along walls, detect obstacles, and avoid falls when working in bi-level spaces.

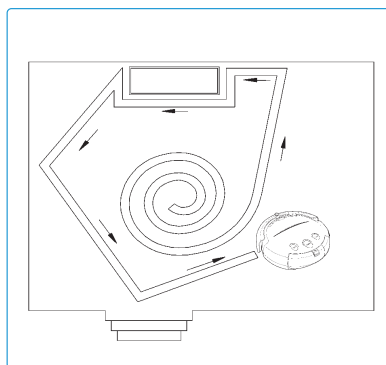
Some of the RolliTerra's movements include:

Circling: Slowly spiraling outward to cover more area.

Sidling: Moving along edges and near baseboards to clean up the perimeter of the room.

Zig-Zag: Moving back and forth to ensure optimal coverage of surrounding space.

The RolliTerra performs best in safe, clutter-free environments so rug tassels should be tucked in, power cords hidden, and breakable décor should be put away so that the vacuum can roll away while you enjoy truly effortless cleaning.



4.2 Cleaning Modes

For your convenience, the RolliTerra vacuum was made with multiple modes so you can clean however you like.

There are 4 available cleaning modes to choose from:

Spot Clean Mode

Ideal for small areas. The RolliTerra will move in a circle and slowly spiral outward to center on a single area for a focused, deep clean. For this mode, the RolliTerra will clean up to 5 minutes.

Quick Clean Mode

Ideal for standard rooms. The RolliTerra uses its sensors to analyzes surroundings to determine how best to clean and adjusts time accordingly. For this mode, the RolliTerra will clean up to 30 minutes.

Max Clean Mode

Ideal for any space. The RolliTerra will clean non-stop until the battery is nearly depleted before returning to its charging base. For this mode, the RolliTerra will clean up to 80 minutes.

Timing Clean Mode

Ideal for any space. At the scheduled time, the RolliTerra will leave its charging base, clean non-stop until the battery is nearly depleted, then return to its charging base. For this mode, the RolliTerra will clean up to 80 minutes.



If you accidentally selected a different mode, press the correct mode button twice to confirm.

Section 5. Usage Instructions



- Always turn the RolliTerra off before transporting.
- Before using the RolliTerra, remove all objects which may easily sustain or cause damage if bumped such as glass decor, loose fabrics like rug tassels or edges, pet food containers, etc.
- Clean the outside with dry, non-abrasive cloth only. Do not spray water or liquids onto the RolliTerra.
- Do not insert objects into the RolliTerra or allow the RolliTerra to clean up near any part of your body.
- Do not leave children or animals unsupervised around the RolliTerra.
- Do not place the RolliTerra near any source of significant heat or combustible materials including but not limited to lighters, matches, open flames, heaters, or flammable liquids.
- Do not use the RolliTerra on any other surface besides flooring.
- Do not use the RolliTerra on shag, high pile carpet, tassels, or fabric with loose edges.
- Do not use this device to clean up anything that is burning or smoking.
- Do not use this device to clean up bleach, paint, or other chemicals, or anything wet.
- Remove all objects which may easily cause damage if cleaned up by the RolliTerra or entangled in its brushes including but not limited to small metal objects like nails and screws, and cords/wires.
- RolliTerra is for indoor use only.
- RolliTerra is not a toy. Do not sit or stand on any part of the device.
- Use a physical barrier to prevent access to balconies to ensure safe operation.

5.1 General Usage Instructions

Before using your vacuum for the first time, ensure it is fully charged, all parts are installed, and your cleaning environment is free of obstacles such as small power cords, pet food containers, and loose fabrics. After this, see the following steps:

Step 1. Locate and click the power switch on the side of RolliTerra to turn it on. Once on, the battery indicator will light up and the RolliTerra will await input.

Step 2. Select a mode by pressing the keys on the remote or the top of the RolliTerra itself. For remote instructions, see Section 5.3. The RolliTerra will move according to the selected mode as it begins to clean. Cleaning duration varies between modes.

Step 3. After cleaning, the RolliTerra will stop and return to its charging base. Turn it off and leave it near its charging base or store as desired. For storage instructions, see Section 7.



- *Always make sure your RolliTerra is within reach of its charging base.*
- *Empty the dustbin and clean the brushes and filter after every 3-4 uses.*
- *If the RolliTerra is too far from the charging base and the battery runs out, it will stop working. In the event that this happens, you will need to manually move the vacuum to its charging base.*
- *Inspect the wheels and bottom of the unit regularly.*
- *The maximum working time for the RolliTerra is about 80 minutes.*

5.2 Scheduling Instructions

The RolliTerra may be programmed to clean at a set time. When scheduled to clean, the RolliTerra will perform in Quick Clean mode and run for approximately 30 minutes.

Step 1. Press the timing key to begin setting a time to clean. Broom and "1" icons will appear when setting the schedule.

Step 2. Use the + and – keys to select the hour.

Step 3. Press the timing key then use the + and – keys to select the minute.

Step 4. After setting the time, press the timing key. The word "OFF" will appear on screen.

Step 5. Press + to turn the feature back on. The word "ON" will appear on screen.

Step 6. Press the timing key to confirm the scheduled cleaning time. A "2" will display on screen to confirm the current time has been set.



- If a "1" appears on screen, no cleaning schedule has been set or otherwise it was not properly confirmed.
- If a "2" appears on screen, the scheduled cleaning time has been set.
- If no button is pressed, the procedure will time out after about 7 seconds.
- If the charger is disconnected from the base, the time will reset.

5.3 Remote Control Instructions

To ensure full functionality, both the RolliTerra and remote batteries should be fully charged and the remote should be used within range of the infrared sensor on top of the vacuum.

The RolliTerra remote control allows you to control the vacuum's functions. The pause key pauses the vacuum so you can change modes etc. The direction keys to move it around your room without picking the vacuum up.

Different keys offer different input:

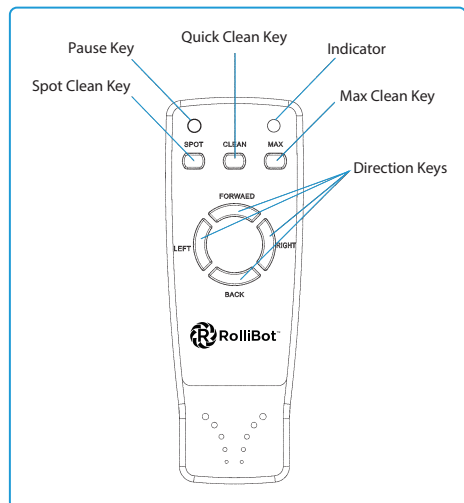
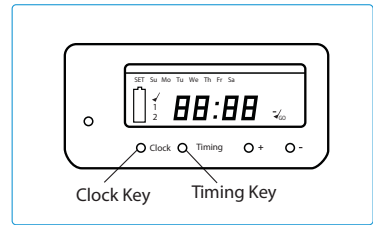
Spot: Start Spot Clean Mode.

Clean: Start Quick Clean Mode.

Max: Start Max Clean Mode.

Pause: Pause motion and end current cleaning cycle. Press again to unpause.

Direction Key: Move according to corresponding key. Note, once the forward, left, or right keys are pressed, the RolliTerra will continue to move until another key is pressed. To stop the vacuum, use the back key. This key must be held in order to continue moving the RolliTerra backwards.



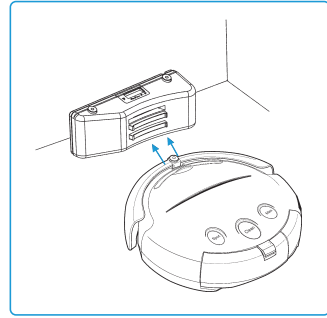
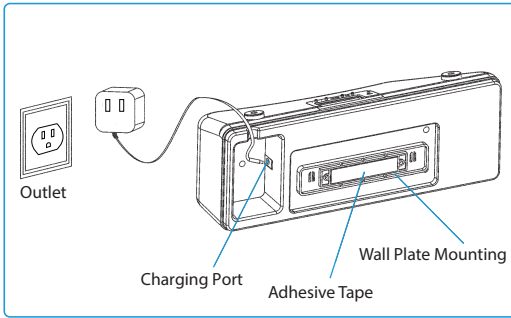


- The remote control uses 2 AAA standard and rechargeable batteries. Remote batteries not included.
- The pause key ends the current cleaning cycle. To restart, press again to unpause then press the corresponding key for the desired cleaning mode.
- Like the charging base, the remote uses infrared light to send signals to the RolliTerra. If both are used in the same area, the vacuum may receive multiple infrared signals and fail to operate correctly.
- The remote cannot be used while the RolliTerra is charging.
- Using the remote to select a mode while another mode is active will cause the RolliTerra to stop. Press the key for the desired mode again to restart cleaning.

Section 6 Recharging Instructions

Your RolliTerra comes with advanced auto-charging technology. When charging, there are two different options.

6.1 Using the Charging Base & Charger



Step 1. If not already connected, plug the charger into the wall then plug the other end into back of the charging base.

Step 2. After cleaning, the vacuum will seek its base. If the vacuum doesn't automatically seek its charging base, place the RolliTerra in front of the charging base, making sure that the pegs on the front of the unit touch the silver plates on the front of the charging base.

Step 3. Allow up to 4-5 hours for the RolliTerra to charge. If the RolliTerra is charging while on, the battery indicator on top of the vacuum and the battery icon on the base will blink. If charging while off, only the battery icon will blink.

Step 4. When the RolliTerra is fully charged, the battery indicator and/or icon will stop blinking and remain on. Turn off the RolliTerra if it will not be used immediately.

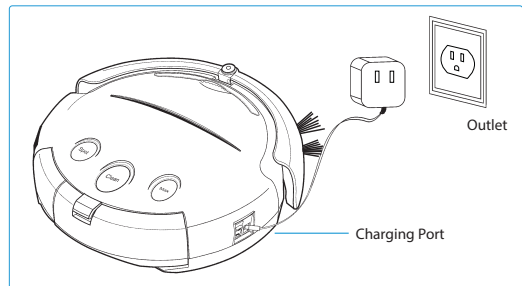
6.2 Using the Charger Only

Step 1. Locate the charging port on the side of the RolliTerra near the power switch.

Step 2. Ensure the charging port is dry and otherwise free of debris.

Step 3. Plug the charger into the wall then plug the other end into charge port.

Step 4. Allow up to 4-5 hours for the RolliTerra to charge. If the RolliTerra is charging while on, the battery indicator on top of the vacuum will blink.



Step 5. When the RolliTerra is fully charged, the battery indicator will stop blinking and remain on. Disconnect from the charger and turn off the RolliTerra if it will not be used immediately.



- After the initial charge, the charging time is approximately 4-5 hours. Charging longer may affect battery life.
- Always keep the area around the charging base open. The RolliTerra cannot automatically charge if it cannot find its charging base.
- If the RolliTerra doesn't charge, check that the charger is connected securely.
- If you misplace your charger and/or charging base, please visit www.rollibot.com for a replacement.
- Regularly wipe the front charging contact of the charging base to ensure proper charging.



- Always disconnect the RolliTerra from the charger before cleaning.
- Charge according to these instructions, otherwise the battery may sustain damage.
- Charge indoors only.
- Do not use a charger with a damaged cord or plug.
- If the charging port is damp or obstructed, do not use it.
- Keep the charging environment clean and dry.
- Never handle chargers with wet hands.
- Please ensure the charger is fully inserted and/or connected to the wall outlet before charging. Improper insertion may result in electric shock, short circuiting, smoke, or fire.
- RolliTerra may not be used with any type of power converter.
- Use only the charger included in the original packaging or received from RolliBot as a replacement.

Section 7. Storage Instructions

Before using your vacuum, ensure the storing environment is suitable. Properly storing your RolliTerra will help improve performance and battery life expectancy.

Step 1. Ensure the RolliTerra is fully charged. Charge it if needed.

Step 2. Turn the RolliTerra off.

Step 3. Store the RolliTerra indoors at a dry and stable temperature.



- Always turn the RolliTerra off before transporting or storing..
- Before storing, fully charge the RolliTerra to prevent battery over-discharge due to non-use.
- Cover the RolliTerra to protect it from dust. Do not store in a dusty environment as, with all electronic devices, dust may cause damage over time.
- If storing for more than one month, discharge and recharge the battery every three months.
- Store the RolliTerra indoors at a dry and stable temperature. Do not store in an unheated garage, shed, or other location with extreme temperature fluctuations.

Section 8. Maintenance

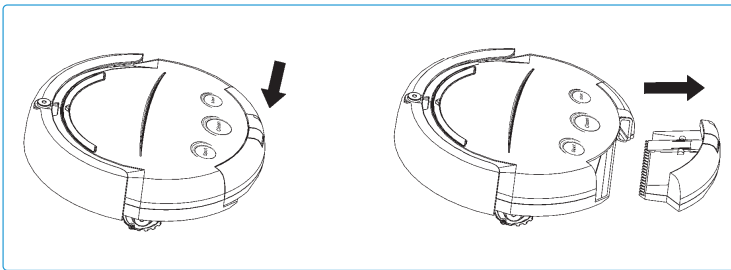
As with proper storage, proper maintenance will help improve your RolliTerra's performance. Periodically, the RolliTerra's dustbin will need to be emptied and its filter changed. Please make sure your vacuum is completely powered off before performing any type of maintenance.

- Clean the outside with dry, non-abrasive cloth only. Do not spray water or liquids onto the RolliTerra.
- Do not insert objects into the RolliTerra or allow the RolliTerra to clean up near any part of your body.
- Do not use this device to pick up anything that is burning or smoking.
- Do not place the RolliTerra near any source of significant heat or combustible materials including but not limited to lighters, matches, open flames, heaters, or flammable liquids.
- Do not perform any maintenance when the power is on or the battery is charging.

8.1 Cleaning the Dustbin

The dustbin should be removed and cleaned after every 3-4 periods of substantial cleaning or as needed. It is also recommended to inspect the side brushes, wheels, and bottom of the unit and clean them regularly.

8.1.1 Removing & Cleaning the Main Reservoir



Step 1. Locate the handle and bin clip on the front of the vacuum.

Step 2. Tilt the vacuum slightly forward or use the handle to lift it at an angle. This will keep dust and debris from spilling out of the main reservoir if the bin is especially full. If needed, hold the vacuum over a waste bin.

Step 3. Press the clip down and carefully pull the dustbin out to remove it.

Step 4. Empty the main reservoir and use the cleaning brush to clear away any remaining dust or debris.

8.1.2 Removing & Cleaning the Filter Reservoir

Step 1. After emptying the main reservoir, turn the dustbin over.

Step 2. Press the clip in slightly to remove the filter reservoir cover.

Step 3. Locate the second, smaller clip near the larger cover clip.

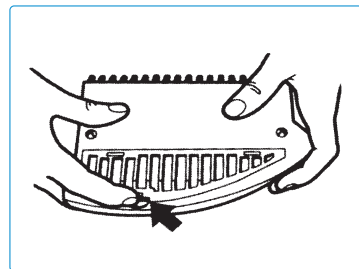
Step 4. Pull the smaller clip away slightly to remove the filter.

Step 5. Tap the filter to shake off any dust. If needed, use the cleaning brush to gently clear away any debris.

Step 6. Return the filter to the reservoir cover.

Step 7. Return the cover to the dustbin. It will click into place.

Step 8. Push the dustbin back into the RolliTerra. It will click into place.





- *Allowing the dustbin to stay full of debris will keep the RolliTerra from working properly.*
- *The dustbin and filter can be cleaned with water if needed. After rinsing, fully dry both the dustbin and filter before placing them back in the RolliTerra. If not fully dried, the RolliTerra's internal parts may be damaged and/or the filter may not work properly.*

8.2 Replacing the Filter

The RolliTerra comes with one pre-installed filter and an additional filter for future use. To purchase additional filters, please visit our website at www.rollibot.com. Filters may be changed as needed. See the following images and instructions.

Step 1. Remove the filter from the dustbin and throw it away.

Step 2. Place a new filter in the reservoir cover and return it to the dustbin. It will click into place.

Step 3. Push the dustbin back into the RolliTerra. It will click into place.

8.3 Cleaning the Agitator Brushes

Step 1. Turn the RolliTerra over and place it on a level surface with padding underneath so as not to scratch the top.

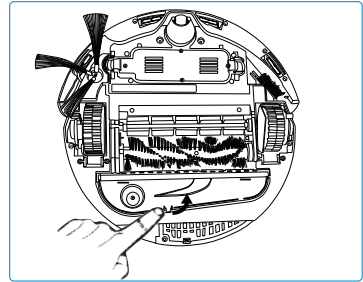
Step 2. Locate latch at the right side of the agitator brushes.

Step 3. Push the latch's clip in slightly to open it.

Step 4. Lift the latch then grasp and pull each brush sideways to remove.

Step 5. Tap the brushes to shake off any dust. If needed, pull away any entangled debris.

Step 6. Return the brushes to their compartment and close the latch. It will click into place.



8.4 Cleaning the Exhaust Access Panel

This part of the RolliTerra should be cleaned out regularly for optimal ventilation.

Step 1. Turn the RolliTerra over and place it on a level surface with padding underneath so as not to scratch the top.

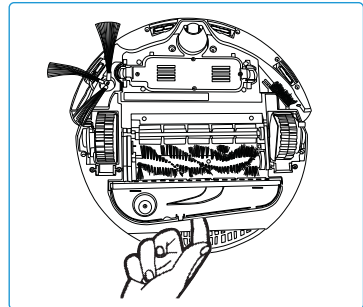
Step 2. Locate clip at the left side of the lid.

Step 3. Push the clip in slightly to open lid.

Step 4. Carefully lift lid up and out of the RolliTerra.

Step 5. Use the cleaning brush to gently clear away any debris.

Step 6. Guide the hinge tabs back into their notches on either side then press the lid down. It will click into place.



Section 9. Troubleshooting

Q: Why did the RolliTerra suddenly get louder?

A: Something may have gotten stuck on the bottom of the RolliTerra. Turn off the RolliTerra and check the underside for debris or blockages. Clear away any obstructions.

Q: Why did the RolliTerra stop working?/The RolliTerra is stuck.

A: Turn off the RolliTerra and check underneath. Something may be stuck in or on the underside. If uneven terrain is the issue, place something heavy and durable atop the uneven edge. If the RolliTerra enters this area, it should bump into the obstacle and avoid it rather than attempting to move forward.

Q: Why isn't the timing function working?

A: The charging base may not be receiving power. Make sure the charger is securely plugged into the wall and the back of the charging base.

Q: Why isn't the remote control working?

A (1): Likely, it's too far from the vacuum. Move within a yard or two and attempt to use the remote again.

A (2): Something's interfering with the infrared signal. Move any obstacles between the remote and the RolliTerra.

A (3): The RolliTerra or remote's batteries may be low. Recharge the RolliTerra and/or replace the remote batteries.

A (4): The RolliTerra is not on. Turn the RolliTerra on for proper remote control functionality.

A (5): The remote may be too close to the charger base. The charge base uses infrared light, like the remote. They will not work when too close together.

Q: Why is the RolliTerra circling in the same area?

A (1): The RolliTerra is performing a spot clean as assigned. Use the remote or the buttons on top of the RolliTerra to change the type of cleaning performance if spot cleaning is not desired.

A (2): Something may be caught in one or both of its wheels. Turn off the vacuum and inspect the wheels for debris. Clear away any obstruction and restart cleaning.

Q: The RolliTerra fell down the steps. / Are the cliff sensors working?

A: There may be an issue with the sensors. Check the bottom of the RolliTerra around the sensors for excess dust or debris and clean as needed.

Q: Why does the RolliTerra retreat during cleaning?

A (1): The lighting may be generating heat. Do not have the RolliBot operate under direct sunlight.

A (2): The carpeting or floor surface may be too dark and/or causing issues with the sensors. It is not recommended to use the RolliTerra on black or dark carpet or flooring.

A (3): The RolliTerra may be too close to its charging base. The charging base doubles as infrared wall technology. This means it will emit light which creates a virtual wall the RolliTerra will not pass through. Unplug the charging base while the RolliTerra cleans and move it to a better location and/or leave it unplugged during cleaning. Note, after unplugging the base, the clock and timing will be reset.

Q: Why isn't the RolliTerra returning to its charging base?

A (1): Something's interfering with the infrared signal. Move any obstacles near the charging base. The RolliTerra cannot charge if it cannot find its charging base.

A (2): The charging base may not be receiving power. Make sure the charger is securely plugged into the wall and the back of the charging base.

A (3): The RolliTerra may have run out of battery power before it was able to reach the charging base. Ensure your RolliTerra is fully charged before each use.

Q: Why isn't the RolliTerra charging?

A (1): There may be an issue with the battery, especially if it was removed at any point. Check to see if it is correctly installed. Turn off the RolliTerra, reinstall the battery, and restart charging.

A (2): The contacts on the charging base or the RolliTerra's pegs may not be clean. Make sure both the RolliTerra and the charging base are turned off then use dry, non-abrasive cloth to wipe the pegs on the front of the RolliTerra and the contacts on the charging base. Once these parts are clean, restart charging.

A (3): The charging base itself may be malfunctioning. Attempt charging using the charger only. If the RolliTerra charges using the charger but not the charger base, contact customer service for further troubleshooting.

Q: Why isn't the RolliTerra picking up dirt or debris?

A: Likely, the dustbin is full. Clean out the dustbin and the RolliTerra's brushes and restart cleaning.

Q: Why is the RolliTerra beeping?

A (1): It may be awaiting input. If the RolliTerra finishes charging, has no cleaning scheduled, and is left on, it may beep until it is given a new assignment. Select a cleaning mode or turn it off.

A (2): It may be paused. Press the pause key on the remote to unpause the RolliTerra.

If the information in Section 9 does not resolve your issue, please visit our website at www.rollibot.com or contact customer support **1-844-585-6295**.

Section 10. Warranty Information

One Year Limited Hardware Warranty

Your RolliTerra Robotic Vacuum ("Product") includes a One Year Limited Hardware Warranty ("Warranty"). The Warranty covers product defects in materials and workmanship under normal use. This Warranty is limited to residents of the United States and Canada only and is available only to original purchasers. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

This Warranty starts on the date of your purchase and lasts for one year (the "Warranty Period"). The Warranty Period is not extended if the Product is repaired or replaced. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

Warranty services are provided by Warranty Pro. If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, RolliBot will: (1) repair the hardware defect by using new or refurbished parts that are equivalent to new in performance and reliability; or (2) exchange the Product with a product that is new or refurbished which is substantially equivalent to the original product. This Warranty is for one replacement only of like-items and does not cover items out of production if the product is no longer made or stocked. This Warranty is not assignable or transferable. The original purchaser may call RolliBot's toll-free number at 1-844-585-6295 for service request.

When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes RolliBot's property. This warranty only covers technical hardware defectiveness during the warranty period and under normal use conditions. RolliBot does not warrant uninterrupted or error-free operation of this Product.

This Warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

Important: Do not disassemble the Product. Disassembling the Product will void this Warranty. Only RolliBot or a party expressly authorized by RolliBot should perform service on this Product.

DISCLAIMER OF WARRANTY: THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

